

Privacy Statement

Delft University of Technology (TU Delft) takes your privacy rights seriously. TU Delft adheres to the applicable privacy and data protection legislation. If you believe that we do not comply with the conditions of this statement or if you have any questions regarding this statement, you can contact the Contact Center of the Directorate Education and Student Affairs OS@tudelft.nl or +31 (0) 15 27 88899, available on working days from 09:00 - 17:00. Any privacy related questions can be send to privacy-TUD@tudelft.nl. The Data Protection Officer (FG) can also be reached via this e-mail address.

The purpose of processing your data in MyTUDelft is to improve the information provision to students by combining personal, study-related information from various sources in one place. MyTUDelft displays information from Osiris (the student information system of TU Delft) and MyTimetable (schedule information system from TU Delft). Via MyTUDelft you can also perform certain actions such as registering for an exam.

With whom do we share your data?

MyTUDelft is part of Osiris. Your data in Osiris and MyTimetable are only shared with TU Delft staff who are in charge of or responsible for organizing or providing education and student guidance. Think of employees of the education and examination administration and teachers. TU Delft will not, under any circumstances, provide your data to third parties, unless this is done with your explicit permission or if there is a legal obligation to do so.

How do we process your data?

MyTUDelft App is made possible by CaCi, the supplier of Osiris with whom TU Delft has concluded a processor agreement. To the extent that the services of other third parties are used for the use of the app, your data will only be processed by these parties insofar as this is necessary and on the basis of a processor agreement. Your personal data remain within the European Union (EU).

View or have your data changed

Through MyTUDelft you can view and adjust (part of) your data in Osiris or MyTimetable. Your data is not stored in the app, the data is stored in the Osiris or Mytimetable applications. If you feel that your details are incorrect or incomplete, you can contact the Contact Center of ESA.

Data security

CaCi uses various methods to protect your data against loss, damage, unauthorized access and improper use. The transfer of your data to and from the app is secured to prevent anyone from seeing it.

Confidentiality

TU Delft treats your information confidentially and expects you to do the same. Make sure that you do not forward or disclose (confidential) data. Never give your login details to third parties.

Notification of changes

If TU Delft changes the way in it handles the protection of your privacy, you will be informed about this. This way you always know what information we collect and how we use this information.