HOW TO GET YOUR OV-CHIPKAART

- Types of OV-chipkaart (Always check in and out!!!)
  - Single use
    - A paper ticket with a chip
    - Can be purchased from the machine or the service desk
    - You pay ONE EURO extra whenever you buy it!!!
  - Day ticket: purchase in different shops when it’s available
  - Anonymous
    - Costs € 7,50
    - No name or photo on the card
    - Can be used by other people, but not for the same journey
    - Can be purchased from machines or the service desk
    - No refund if lost or defected
    - NO DISCOUNT WHAT SO EVER...
  - Personal (only available if you have a Dutch bank account)
    - Costs € 7,50 if purchased without travel products (Abonnementen)
    - Can only be used by the cardholder
    - Shows the cardholder's name, date of birth and photo
    - Get refund of the remaining balance if lost or defected
How to purchase

- Single use & anonymous: Machine or service desk
- Personal without travel products:
  - [https://www.ov-chipkaart.nl/](https://www.ov-chipkaart.nl/)
  - Photo & Bank card needed!
- Personal with travel products:
  - [http://www.ns.nl/](http://www.ns.nl/) (Use the dutch version!!)
  - Go to “Menu”-“Abonnementen” and click on one of the abonnementen mentioned in the overview.
  - Pay with iDEAL (only Dutch bank accounts)

Terms and conditions! ! !
- Select and click “verder”

- Select “Aanvragen nieuwe OV-chipkaart”

- Upload a foto, fill in all the required data and pay with iDeal
Useful “Abonnementen”

"OV Vrij Jaar" free use of train, tram, bus and metro for € 387,90 a month

The NS (train) offers all kinds of "abonnementen" that have discounts for special time slots, or give you access to 1st class for the same price as 2nd class.
See https://www.ns.nl/producten/abonnementen

Discount may also be applicable to 3 other people traveling with you! (check the terms and conditions!)

How to top-up your card:

- Machine in the train station
- Online—the weird way:
  - Log in https://www.ov-chipkaart.nl/ and charge
  - Go to one of the machines in the station or the small machines in some supermarkets
- Automatic transfer
  - Log in https://www.ov-chipkaart.nl/ and select “Apply for Automatic reload”
  - Follow the steps
Different train types

- Intercity
  - Stops at stations Amsterdam Centraal, Schiphol Airport, Rotterdam Centraal en Breda
  - Supplement is required

- Sprinter

- Intercity direct
What if...

- I lost my card
- My card doesn’t work
- I forgot to check out
- I want to see my transaction history
- .......

Log in https://www.ov-chipkaart.nl/!!!

I want to take my (non-foldable) bike with me (only on the train):
- € 6,10 for the entire day
- Use the machine and put your OV-chipkaart. Choose “Load other products”

When I check in, it says..
- Saldo te laag? ---- Not enough balance (Min. €20/€10 is required)
- Buiten dienst? ---- The machine is not working

In the train station, on the screen it says..
- Rijdt niet?? ---- This train is cancelled
- Rijdt niet verder dan xxx? ---- This train goes no further than xxx
Useful websites & Apps:

- **https://www.ov-chipkaart.nl/**: (almost) everything for your personal card

- **http://www.ns.nl/**: 
  - Check the schedule (only for trains), delay (happens quite often...), maintenance (especially during weekends)...
  - Subscribe for the travel products

- **http://9292.nl/**: 
  - Schedule for bus, tram and train (only domestic)

- **https://www.nsinternational.nl/en**: 
  - International trains which depart or arrive in the Netherlands.